

FLORIDA'S INTEGRATION OF SERVICES CAPACITY INSTRUMENT

ADAPTED FROM THE NATIONAL CENTER ON SUBSTANCE ABUSE AND CHILD WELFARE COLLABORATION CAPACITY INSTRUMENT

FINAL Revised March 2011

Integration of Services Capacity Instrument: Assessing the Status of Integration of Health Care, Child Welfare, and Dependency Court Services. Health care services are defined as behavioral health (including mental health and substance use), medical care, and developmental status and well-being.

This tool is intended to be used as a self-assessment by state agencies, providers, community based care lead agencies and dependency courts that work together to serve children and families in the child welfare system. The questions have been designed to determine the current degree of integration of services in the circuit. This information will provide the basis for planning and improvement activities at the local level.

Information is collected from individual responders working with these children and families. The individual responses will be maintained confidentially and not shared with anyone other than the individuals compiling the data. Responses from this instrument will be tabulated and distributed, along with the total from all participants, for each circuit.

Please enter the circuit number: _____

Identify your own role in your organization:

1) Staff Level:

- ☐ Administrator
- ☐ Attorney
- ☐ Case Manager
- ☐ Child Protection Investigator
- ☐ Developmental Specialist
- ☐ Guardian Ad Litem Staff/ Volunteer
- ☐ Manager
- ☐ Nurse/Frontline Medical Care
- ☐ Practitioner/Therapist
- ☐ Supervisor
- ☐ Other, Specify: _____

2) Area of Primary Responsibility:

- ☐ Child Legal Services
- ☐ Child Welfare Services
- ☐ Dependency Court Judge
- ☐ Domestic Violence
- ☐ Early Childhood Services
- ☐ Guardian Ad Litem Staff/Volunteer
- ☐ Medical Care
- ☐ Mental Health
- ☐ Parent's Attorney
- ☐ Substance Abuse Services
- ☐ Other, Specify: _____

3) Organization:

- ☐ Children's Medical Services/Department of Health
- ☐ Community Based Care Lead Agency
- ☐ Community Health Center
- ☐ Community Provider
- ☐ Department of Children and Families
- ☐ Health Department
- ☐ Court System
- ☐ Advocacy Organization
- ☐ Other: Specify _____

4) Years of experience working in your field: _____ Years

Indicate the response category (*Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know*) that most closely represents your extent of agreement with each of the following statements:

I. UNDERLYING VALUES AND PRINCIPLES OF COLLABORATIVE RELATIONSHIPS

- 1) **Our Circuit's Community Based Care (CBC) Lead Agency, and Substance Abuse and Mental Health (SAMH) providers have negotiated shared principles or goal statements that reflect a consensus on issues related to children and families with mental health and substance use disorders served in the child welfare system.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) **Our Circuit, CBC Lead Agency and SAMH providers have prioritized services to:**

- a) **Parents/Caregivers with substance use disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- b) **Parents/Caregivers with mental disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- c) **Parents/Caregivers with co-occurring (mental and substance use) disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- d) **Parents/Caregivers with domestic violence issues.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- e) **Children with substance use disorders and/or related issues.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- f) **Children with social/emotional/behavioral disorders and/or related issues.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- g) **Children with co-occurring (mental and substance use) disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) **In our Circuit, the Department of Children and Families (DCF) staff, CBC Lead Agency, and SAMH providers have a shared philosophy with the Domestic Violence Shelters and Advocates on how to work with children and families exposed to domestic violence.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

II. PRACTICE COMPONENTS

A. ASSESSMENT PROCESS

- 1) **Our Circuit has developed and implemented standardized protocols to screen and assess families for substance use and mental disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

2) Our Circuit has established protocols for integrating assessments by these systems into our child/family assessment process for the following populations:

a) Parents/Caregivers with substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Parents/Caregivers with mental disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

c) Parents/Caregivers with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

d) Parents/Caregivers with domestic violence issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

e) Children with substance use disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

f) Children with social/emotional/behavioral disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

g) Children with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

B. CASE PLAN/TREATMENT PLAN DEVELOPMENT

1) Our circuit has implemented protocols for integrated case plans that ensure the child/parent voice in addressing the needs of :

a) Parents/Caregivers with substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Parents/Caregivers with mental disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

c) Parents/Caregivers with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

d) Parents/Caregivers with domestic violence issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

e) Older youth with substance use disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

f) Older youth with mental disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

g) Older youth with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

2) Our circuit develops case plans/treatment plans that are highly integrated in terms of roles of providers and respective service plan goals in each of the categories listed below.

a) Parents/Caregivers with substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Parents/Caregivers with mental disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

c) Parents/Caregivers with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

d) Parents/Caregivers with domestic violence issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

e) Children with substance use disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

f) Children with social/emotional/behavioral disorders and/or related issues.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

g) Children with co-occurring (mental and substance use) disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

C. ENGAGEMENT AND RETENTION

1) In our Circuit, staff has been trained in targeted approaches to strengthen family engagement in services.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

2) In our Circuit, we have implemented protocols for contacting parents/caregivers who fail to meet appointments with service providers.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

3) Our Circuit has developed and trained our staff in approaches with the people that we serve to improve rates of retention in treatment.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

4) In our Circuit, a person's relapse in treatment typically leads to a collaborative intervention to re-engage the person in treatment and to re-assess child safety.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

D. SERVICES TO CHILDREN

Note: The child welfare system refers to children and families who are referred through the child protective investigators or the Community Based Care Lead Agencies.

1) Our Circuit has implemented substance abuse prevention and early intervention services for most children served in the child welfare system.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) **Our Circuit has implemented early childhood mental health services for children from birth to age five. Early Childhood Mental Health services are therapeutic interventions for young children that are relationship based and address the social, emotional and behavioral challenges with young children. They are usually provided through a dyadic approach with the child and the caregiver.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) **Our Circuit ensures that all children in the child welfare system are screened and assessed for:**

a) Neurological effects of prenatal substance exposure.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Developmental delays associated with parental substance abuse.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

c) Emotional/Social/Behavioral challenges

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

d) Substance use disorders (applicable for older children and youth only)

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 4) **Our Circuit's Independent Living Program includes significant content on the impact of substance use.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

III. ORGANIZATIONAL ISSUES

A. ACCOUNTABILITY AND OUTCOMES

- 1) **Our Circuit's SAMH staff has identified system outcomes for children and families in the child welfare system and has communicated them to the child welfare system and the SAMH providers.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) **Our Circuit has developed outcome criteria in their contracts with CBC Lead Agencies and SAMH providers to measure their effectiveness in achieving shared outcomes.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) **Our Circuit has required that SAMH providers use Evidence-Based Practices (EBP) shown to be effective or promising practices where evidence exists with children and families in the child welfare system.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 4) **In our Circuit, parents/caregivers with mental or substance use disorders are offered opportunities to learn additional or new parenting skills that use EBP shown to be effective with individuals with mental or substance use disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 5) **In our Circuit, children and parents in the child welfare system with both mental and substance use disorders are served by co-occurring capable practitioners (SAMH).**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 6) **In our Circuit, infants and toddlers, children and parents in the child welfare system are served by practitioners skilled in working with persons who have been exposed to trauma.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 7) **In our Circuit, the CBC Lead Agency contracts with the same providers as does the circuit SAMH program office for services to individuals with mental and/or substance use disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

B. INFORMATION SHARING

Note: Child welfare system agencies include the CBC, DCF, and CBC contracted providers or case management agencies.

- 1) **Our Circuit has developed a way to share information on children and families that receive services in the SAMH and child welfare system agencies.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) **Our Circuit has developed a way to share information on children and families that receive services in the Domestic Violence and child welfare system agencies.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) **Our Circuit has identified the confidentiality provisions that affect sharing information about treatment of persons with substance use disorders and has implemented procedures for sharing information while observing these regulations.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 4) **Our Circuit has developed formal working agreements with the courts that include how child welfare and treatment agencies will share information about persons in treatment with the court system.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 5) **Our Circuit consistently addresses mental health and substance use factors related to the case in the family assessment.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 6) **Our Circuit is using data to track outcomes for persons receiving services in both the child welfare system and SAMH.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 7) **Our Circuit has arranged for information regarding medical/developmental intervention and treatment for children involved with the child welfare system to be shared with staff working with the children and families and with the SAMH providers.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

C. COLLABORATION/INTEGRATION OF HEALTH CARE AND CLINICAL SERVICES

- 1) Our circuit ensures that primary health care is available for children served by the child welfare, mental health and substance abuse service systems.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) Our circuit ensures that primary health care is available for parents/caregivers served by the child welfare, mental health and substance abuse service systems.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) Our Circuit ensures that dental care is available for children served by the child welfare, mental health and substance abuse service systems.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 4) Our Circuit ensures that dental care is available for parents/caregivers served by the child welfare, mental health and substance abuse service systems.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 5) Parents receive specialized health services for HIV/AIDS, Hepatitis C and other diseases frequently transmitted among intravenous drug users in our region.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 6) Our Circuit routinely assesses for rates of referral and service completions for all developmental and medical care services needed by children and families and monitors barriers to access for these services.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 7) Our Circuit has mental health and substance abuse support/recovery groups that include a special focus on parenting and child safety issues.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 8) Our Circuit has parent support workers and/or groups that have a special focus on health care education and providing health care for children with chronic health care conditions.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

IV. BUDGETING AND PROGRAM SUSTAINABILITY

- 1) The CBC Lead Agency currently uses a portion of its funding for:**

- a) Treatment services for substance use disorders (excluding drug testing).**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- b) Treatment services for mental disorders.**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 2) Our SAMH providers currently use a portion of their funding for services to assess parenting capacity for parents with substance use and/or mental health disorders.**

- a) Substance abuse treatment agencies**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- b) Mental health agencies**

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 3) Our SAMH providers currently use a portion of their funding for parenting programs for parents in the child welfare system to provide opportunities for parents to learn additional or new parenting skills.**

a) Substance abuse treatment agencies

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Mental health agencies

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 4) Our CBC currently uses a portion of their funding for services to assess parenting capacity for parents with mental and/or substance use disorders.**

a) Substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Mental health disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 5) Our CBC provides parenting programs for parents with:**

a) Substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Mental health disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 6) Our SAMH treatment agencies currently use a portion of their funding or provides for child development screenings for children of persons with substance use and/or mental health disorders.**

a) Substance use disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Mental health disorders.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 7) Our CBC currently uses a portion of their funding or provides for child development screenings for children of persons with substance use and/or mental health disorders.**

a) Substance use disorders

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Mental health disorders

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 8) In our circuit, the DCF operational staff, SAMH staff, CBC Lead Agencies, Medical Health Care and SAMH providers meet together with managed care organizations to ensure that the services needs of Medicaid eligible families are met for:

a) Parents.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

b) Children.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

- 9) In our Circuit, we encourage parents with an income level at 22% or less than the federal poverty level to apply for Medicaid.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

V. STRENGTHS AND BARRIERS TO INTEGRATION OF SERVICES

- 1) Our Circuit is very strong in the integration of services for persons served in the child welfare system with: (please check all that apply)

- ☐ Substance Abuse Services
- ☐ Mental health Services
- ☐ Domestic Violence Services
- ☐ Early Childhood Programs
- ☐ Medical Services
- ☐ Dental Services
- ☐ Not sure/Don't Know

- 2) Our Circuit is very strong in the following areas: (please check all that apply)

- ☐ Establishment of clear expectations for mutual outcomes across systems
- ☐ Strong communication channels that keep all members of the family team including interdisciplinary members, informed about progress in child welfare and services case plans.
- ☐ Family-centered practice including an interdisciplinary team
- ☐ Coordinated upfront assessments and engagement
- ☐ Development and implementation of memorandums of understanding which ensure smooth referrals and linkages.
- ☐ Methods for sharing information
- ☐ Development of integrated performance and outcome measures
- ☐ Maximizing the use of Medicaid Services
- ☐ Coordinating funding at the department level to maximize funding sources
- ☐ Other areas _____
- ☐ Not sure/Don't Know

- 3) Our Circuit has identified barriers to the integration of services in the funding for and access to services in the following areas: (please check all that apply)

- ☐ Substance Abuse Services
- ☐ Mental Health Services
- ☐ Domestic Violence Services
- ☐ Early Childhood Programs
- ☐ Medical Services
- ☐ Dental Services

☐ Not sure/Don't Know

4) Our Circuit have identified barriers to integration of services in the following areas: (please check all that apply)

- ☐ Developing system wide expectations for performance and outcomes related to services for families served by the child welfare system.
- ☐ Ongoing communication regarding overall integration of services system functioning.
- ☐ Establishing clear pathways and linkages to services
- ☐ Sharing information among providers and the court
- ☐ Contracting policies or practices
- ☐ Funding for time for collaboration and teaming
- ☐ Accessing Medicaid Services
- ☐ Coordination with managed care plans
- ☐ Other areas _____
- ☐ Not sure/Don't Know

VI. PLEASE PROVIDE YOUR FEEDBACK REGARDING THIS INSTRUMENT

1) How long did it take to complete this survey?

Less than 20 min. / 21 – 30 min. / 31 to 40 min. / 41 to 50 min. / 51 to 60 min. / Over 60 min.

2) The survey questions were straightforward and easy to understand.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

3) This survey accurately reflects our circuit's integration activities.

Disagree / Somewhat Disagree / Somewhat Agree / Agree / Not Sure/Don't Know

4) Do you have any other suggestions for improving the survey?